## Audit and Assurance Committee

The author must complete this page before submitting the paper to the Business Support Office.

## **Publication**

To demonstrate openness and transparency, all governance group papers will now be published on the website of Social Security Scotland. All governance group papers should be written in line with the Writing for Publication Guidance.

Papers which contain sensitive information which should not be published must set out the reasons why. The author must identify the relevant exemption which should apply. The exemption should be stated in the section below, with the reasoning for this decision. Please speak to the Data Protection and Information Governance team before submitting your paper if you are unsure which exemption may apply.

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Paper Summary for Website Publication (max 100 words)

The scope of this review was to assess compliance with guidance in relation to the processing of applications, redeterminations, appeals and change of circumstances, approval of payments and interaction with Local Delivery and the mailroom across all live benefits. As part of the remit, we undertook substantive testing to confirm compliance with policies, procedures and guidance. Paper authors should write a short paragraph here to summarise the content of the paper.