



Social Security Scotland
Tèarainteachd Shòisealta Alba

Changes to Disability Living Allowance for adults in Scotland

What is happening?

In Scotland, some people will have their Disability Living Allowance (DLA) replaced by Adult Disability Payment. These clients will receive payments from Social Security Scotland and will no longer be with the Department for Work and Pensions (DWP).

Clients currently in receipt of DLA do not need to apply for Adult Disability Payment. Their award will be transferred automatically.

Whose DLA will move?

If the client was born on or after 8 April 1948, their DLA award will move to Social Security Scotland if:

- they report a change to their disability or health condition
- they ask to move to Adult Disability Payment
- their DLA award is ending or renewing from end of August 2022

After their benefit moves, we'll pay them an interim Adult Disability Payment award. This will be the same amount as their DLA. There will be no gaps in payment.

We will not reassess or review their award during the move.

After the move, we will begin to review their award based on their current circumstances. This may affect their payment.

If any of the circumstances above do not apply, or they were born before 8 April 1948, DWP will continue to pay their DLA. Their benefit will move to Social Security Scotland at a later date.

Having a review with Social Security Scotland

Social Security Scotland will send a letter when the move is complete. The review of their Adult Disability Payment award will start as soon as they get this letter.

Social Security Scotland will also send a form asking about their condition and any recent changes to their condition. The review of the award is to make sure people get the right level of payment. After the review, Social Security Scotland will make a decision on the award.

This decision might affect the:

- Adult Disability Payment amount
- entitlement to the AVE scheme any related benefit payments.

People do not need to do anything until they receive the letter and form.

Independent advice

People can get independent advice during or after transfer. They can seek advice by:

- speaking to Citizen's Advice Scotland
- speaking to another organisation that has supported them in the past

They can also contact the independent advocacy service provided by VoiceAbility:

- by calling 0300 303 1660
- or by emailing: SocialSecurityAdvocacy@voiceability.org

You can find our more information about the transfer process by going to mygov.scot/benefit-transfer. Or you can call Social Security Scotland free on 0800 182 2222.

What are the timings for transfer?

We will start moving people's DLA to Adult Disability Payment from the end of August 2022. It will take until the end of 2025 to move all DLA awards to Social Security Scotland.

How will they know to expect this change?

We will write to people in advance to tell them when to expect this change to happen. It will take about 3 to 4 months to transfer someone's award. We will write to people again once the transfer is complete. This will tell people when their Adult Disability Payment award begins and when to expect to start getting their payments from Social Security Scotland.

What if people's circumstances change in this time?

If anything changes ahead of people getting confirmation of their award of Adult Disability Payment, they must contact DWP as soon as possible by calling free on 0800 121 4600.

What if the person is terminally ill?

Clients who are terminally ill will be prioritised for transfer. Terminally ill clients who receive Adult Disability Payment are automatically entitled to the enhanced award for daily living and the enhanced award for mobility. We will not review their Adult Disability Payment, unless they ask us to.

How can people contact us?



Call us free on: 0800 182 2222



Text Relay Service: 18001 +0300 244 4000 (for the hard of hearing)



British Sign Language users: [contactsotland-bsl.org](https://www.contactsotland-bsl.org)



Webchat: chat.socialsecurity.gov.scot

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