

# Child Winter Heating Assistance

## What is Child Winter Heating Assistance?

It is a £202 payment to help families of disabled children and young people with fuel costs.

### Who gets Child Winter Heating Assistance?

Children and young people in Scotland who receive

- the highest rate care component of Disability Living Allowance for children
- the highest rate care component of Child Disability Payment
- are aged between 16 and 18 and receive the enhanced daily living component of Personal Independence Payment

on at least one day between Monday 20 September 2021 and Sunday 26 September 2021 will receive this year's payment.

## What if there is more than one child eligible per household?

The payment is made per individual rather than per household, meaning each eligible child in the household will receive a payment.

#### Do clients need to apply?

No. In the vast majority of cases it will be made automatically by Social Security Scotland using information provided by the Department for Work and Pensions (although we may need to contact some families to check the information we have).

#### How will the client find out if they qualify?

Clients will get a letter in advance of the payment. This will let them know that they will be receiving a payment and telling them why.

### What if someone's award is backdated to the qualifying week?

Clients who are awarded a backdated payment of Child Disability Payment at a later date, will be paid Child Winter Heating Assistance automatically. Only clients who are awarded a backdated payment of Disability Living Allowance for Children and PIP clients will need to contact Social Security Scotland to let us know so that we can process the Child Winter Heating Assistant payment.



## When will the payment be made?

Payments will be made from late November.

#### How will payment be made?

The payment will be made to the same account as the client's Disability Living Allowance for Children or Personal Independence Payment, which will usually be the account of a parent or carer on behalf of the child. Where the young person is over 16 and responsible for their own finances, the payment will be paid directly to them unless the young person has an appointee.

## Do I need to provide evidence or receipts?

No, clients do not need to provide evidence that the money was spent on fuel bills.

### How often do you get this?

People will get this payment annually, as long as they remain eligible.

#### What if the child lives outside of Scotland?

If the child is eligible and lives in an EU country where the average winter temperature is not higher than the UK winter temperature, they may be eligible. They will need to apply for this payment and they will be required to provide evidence of a genuine link to Scotland.

#### Do clients have the right to request a re-determination or appeal?

If a client or their appointee is unhappy with a decision, they should ask Social Security Scotland for a re-determination. For example, a client may want us to look at the decision if they do not think the child is eligible for this payment. Social Security Scotland aims to carry out a re-determination within 16 working days of being informed of that request. If a client or their appointee is unhappy with a re-determination, they can appeal to the First-Tier Tribunal for Scotland within 31 days of that decision.

or formats by calling 0800 182 2222.