

From: [REDACTED]
Sent: Friday, December 22, 2023 8:55 AM
To: [REDACTED]
Subject: FW: Committee visit - 15 January

As discussed, can you take a look and we can have a chat

[Wednesday 13:20] [REDACTED]

Hi [REDACTED] not sure if you were looped into this but I had been chatting it through with [REDACTED] and [REDACTED] Social Justice committee are visiting AHH on 15 Jan and they have requested they sit with staff - David W not keen on this idea but instead for a client advisor, case manager and practitioner to come into a room and show the end to end journey with good/bad applications, missing sup info, problems getting sup info etc. I'll send an email over but just wanted to message to give you the heads up

[Wednesday 13:37] [REDACTED]

Ok, [REDACTED] mentioned it to me and that she wasn't 100% sure what was going to happen with it, if you send me email I will take a look

heart 1

[Wednesday 13:38] [REDACTED]

sent you over an outline of the detail - think when I last spoke to [REDACTED] it was going to be 6 desks needing people sitting at but that doesn't really show that we're focussing on processing times eh

[Wednesday 13:52] [REDACTED]

Hey, sorry maybe I am missing it as I have just skimmed but where is this session Dundee or Glasgow?

[Wednesday 13:52] [REDACTED]

sorry Agnes Husband House Dundee

[REDACTED]
[REDACTED]
[REDACTED]

[Wednesday 14:18] [REDACTED]

one last daft question.....is it one CA, CM just thinking that's all that will go in the room with a practitioner

[Redacted] yes just one of each please

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Tèarainteachd Shòisealta Alba