

From: David Wallace [REDACTED]
Sent: Wednesday, November 8, 2023 4:37 PM
To: [REDACTED] Social Security Scotland Chief Executive <ce@socialsecurity.gov.scot>
Cc: Social Security Scotland Freedom of Information <foi@socialsecurity.gov.scot>; Social Security Scotland Communications <Communications@socialsecurity.gov.scot>
Subject: RE: ACTION REQUESTED: by noon 10 November 2023 FOI 202300380993 Draft Response for Clearance

Thanks [REDACTED] – I'm content.

I'm fine if Ally is okay, but I wondered if good practice on Q9 would send the requester to the website rather than re-name Ally? [Social Security Scotland - Miriam Craven, Deputy Director of Strategy and Client Experience](#) (for some reason the link still comes up Miriam, but takes you to the right place -copy to comms for info).

David

David Wallace
Chief Executive
Social Security Scotland



Website: www.socialsecurity.gov.scot



Social Security Scotland
Tèarainteachd Shòisealta Alba

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Good afternoon David,

We recently received an FOI requesting information regarding Social Security Scotland's Social Media Management and Listening costs. James Wallace and Ally Macphail have cleared the attached response.

The response is a full release of the information requested.

The key information being released is:

Social Security Scotland's Social Media Management and Listening costs.

Communication and Procurement colleagues have provided the information.

The response deadline is **13 November 2023**.

The clearance level is **routine**.

I would be grateful if you could review the attached and provide any feedback/comments/clearance **by noon 10 November 2023**.

Many thanks,

[Redacted]

[Redacted]

Chief Digital Office Division
Social Security Scotland

Email: [Redacted]

Website: www.socialsecurity.gov



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Tèarainteachd Shòisealta Alba