Applicant submits a second Child Disability Payment application

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In this guidance, 'applicant' refers to the person applying for the child. 'Child' refers to the child they're applying for.

Why duplicate applications happen

An applicant may unnecessarily submit a second paper application for a child they've already applied for. This is called a duplicate application.

Different applicants may submit separate applications for the same child, this is also a duplicate application.

How to identify duplicate applications

While processing part 1 of a paper application, you will not be able to start a new application.

You must:

- 1. Sign in to SPM.
- 2. Search for the duplicate records.
- 3. Identify the applicant's original record.

Compare the time period covered by each

Download copies of both applications and compare the information.

When applications relate to the same time period

- 1. Process the first application and consider any additional information included in the second application.
- 2. Ask the applicant to withdraw the second application.

When applications relate to different time periods

1. Process the first application and make a decision.

- 2. If the first application is awarded, reject the second application and if needed, create a change of circumstances.
- 3. If the first application is denied, then process the second application and make a decision.