

Carer Support Payment applications by processing time, at 31 May 2025

Processing time by month	Applications processed in 51-60 working days	Applications processed in 61-70 working days	Applications processed in 71-80 working days	Applications processed in 81-90 working days
Total	738	853	854	461
November 2023	0	0	0	0
December 2023	0	0	0	0
January 2024	0	0	0	0
February 2024	7	2	0	0
March 2024	3	5	3	0
April 2024	8	8	2	2
May 2024	4	6	0	3
June 2024	9	3	3	4
July 2024	4	6	8	1
August 2024	8	4	7	4
September 2024	15	4	4	2
October 2024	28	19	10	3
November 2024	49	29	11	7
December 2024	50	44	36	19
January 2025	67	23	19	16
February 2025	122	72	19	22
March 2025	201	155	119	60
April 2025	97	387	134	75
May 2025	66	86	479	243

Carer Support Payment was launched on the 20 November 2023 so figures for November 2023 are from 20 to 30 November only.

[note 1]

Processing time is calculated in working days, and public holidays are excluded, even if applications were processed by staff working overtime on these days. Processing time is only calculated for applications that were decided by 31 May 2025.

[note 2]

Data is presented by the month of decision rather than month the application was received.

[note 3]

Carer Support Payment applications by processing time, at 31 May 2025

Processing time by month	Applications processed in 91-100 working days	Applications processed in 101-110 working days	Applications processed in 111-120 working days	Applications processed in 121 or more working days
Total	233	118	65	101
November 2023	0	0	0	0
December 2023	0	0	0	0
January 2024	0	0	0	0
February 2024	0	0	0	0
March 2024	0	0	0	0
April 2024	1	0	0	0
May 2024	2	3	2	0
June 2024	1	1	2	1
July 2024	0	0	1	2
August 2024	1	2	1	4
September 2024	3	1	1	6
October 2024	2	3	1	4
November 2024	6	5	1	2
December 2024	11	5	10	5
January 2025	15	12	4	7
February 2025	18	15	9	6
March 2025	20	7	3	13
April 2025	43	24	7	15
May 2025	110	40	23	36

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