

Audit and Assurance Committee

The author must complete this page before submitting the paper to the Business Support Office.

Publication

To demonstrate openness and transparency, all governance group papers will now be published on the website of Social Security Scotland. All governance group papers should be written in line with the Writing for Publication Guidance.

Papers which contain sensitive information which should not be published must set out the reasons why. The author must identify the relevant exemption which should apply. The exemption should be stated in the section below, with the reasoning for this decision. Please speak to the Data Protection and Information Governance team before submitting your paper if you are unsure which exemption may apply.

1. I am aware that this paper may be published in the public domain and I am content for the information to be published. ☒
2. I believe information in this paper should be withheld from publication and that an exemption applies. ☐

2.1. Please state the exemption and explain your reasoning:

Paper Summary for Website Publication (max 100 words)

Paper authors should write a short paragraph here to summarise the content of the paper.

Our People Plan (2024-2027) outlines how Social Security Scotland will provide the support, development, resources and environment our colleagues need to deliver on organisational objectives.

Developed with colleague input, our People Plan is based around 5 high-level themes: our health and wellbeing, resourcing our services, developing our people, defining how we work and improving our performance.

Aligned to our Corporate Plan, Our Values and Our Charter, the plan aims to make sure Social Security Scotland plans and carries out activities which encourage a culture of diversity and opportunity – as well as a service where clients and colleagues are treated fairly, with both dignity and respect.