



Social Security Scotland  
Tèarainteachd Shòisealta Alba

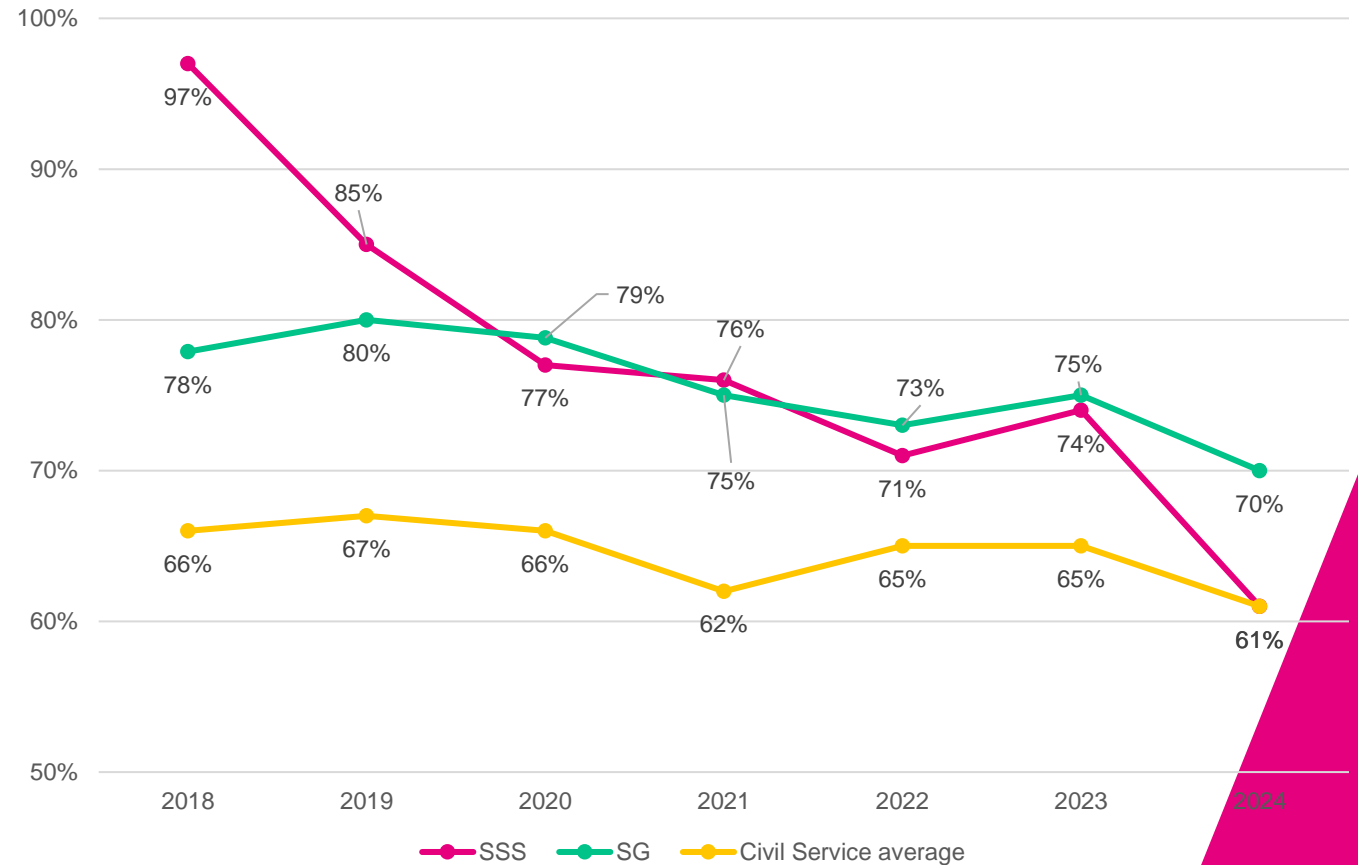
# People Survey 2024

The results – headlines for Executive  
Advisory Body

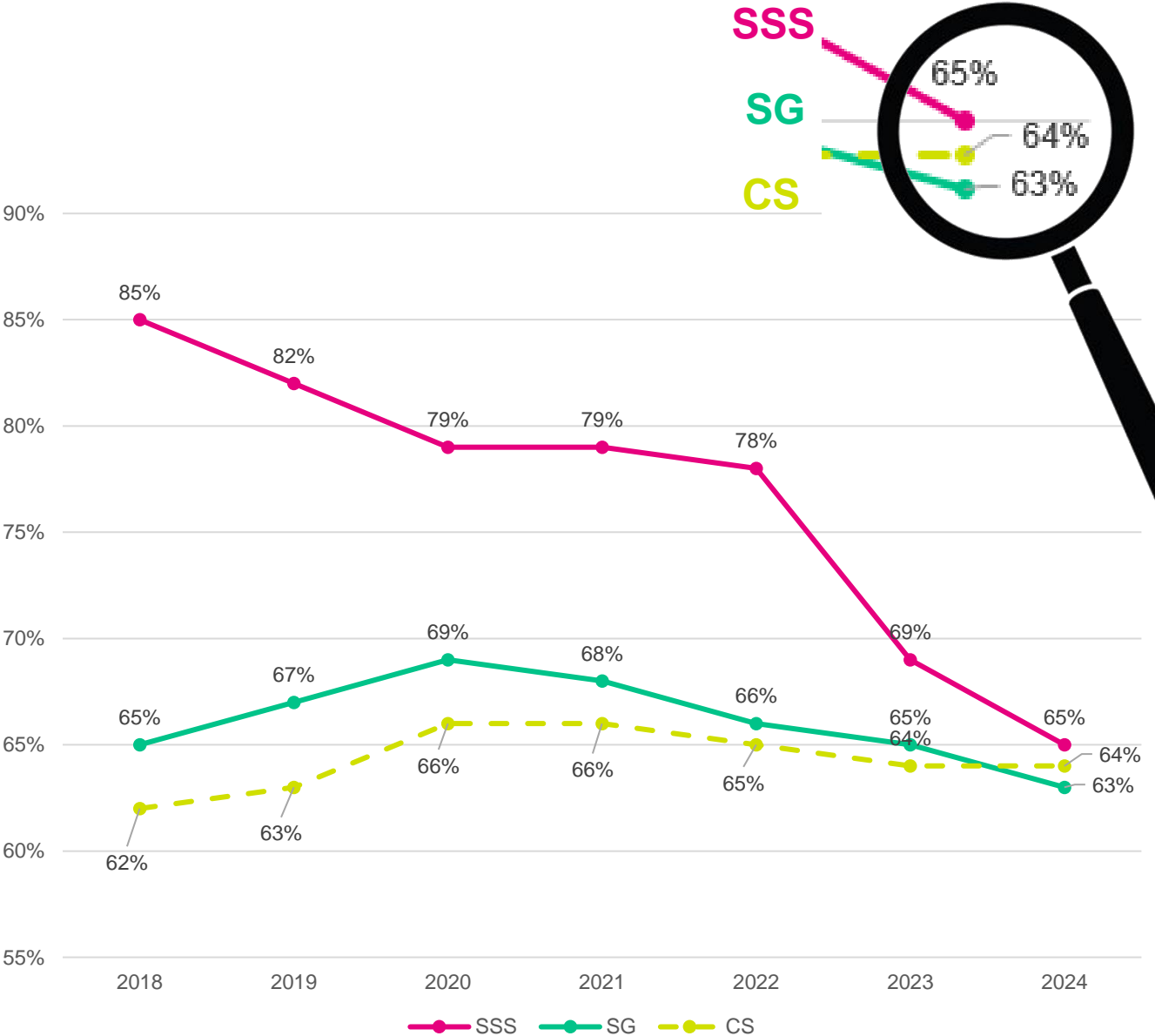
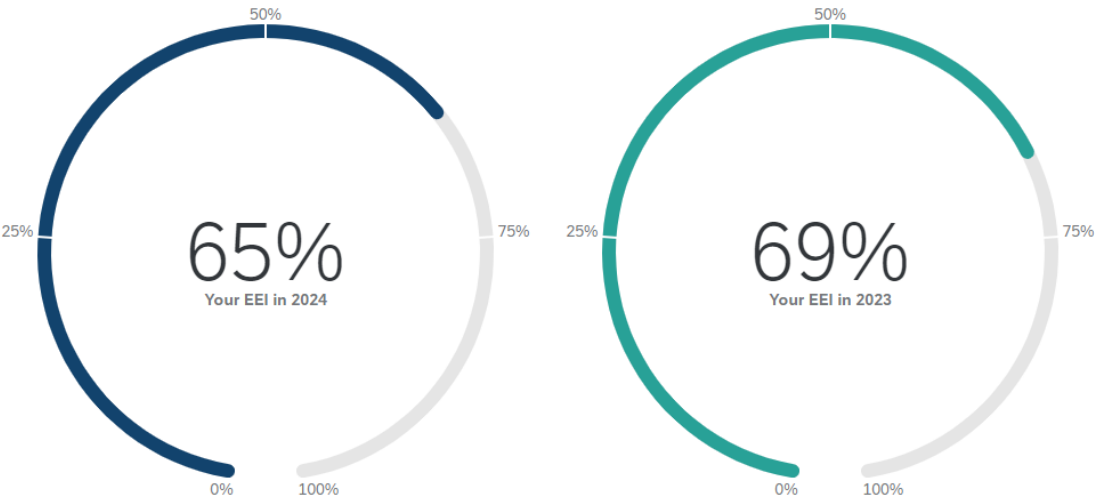
**Dignity, fairness, respect.**

# Response rates down

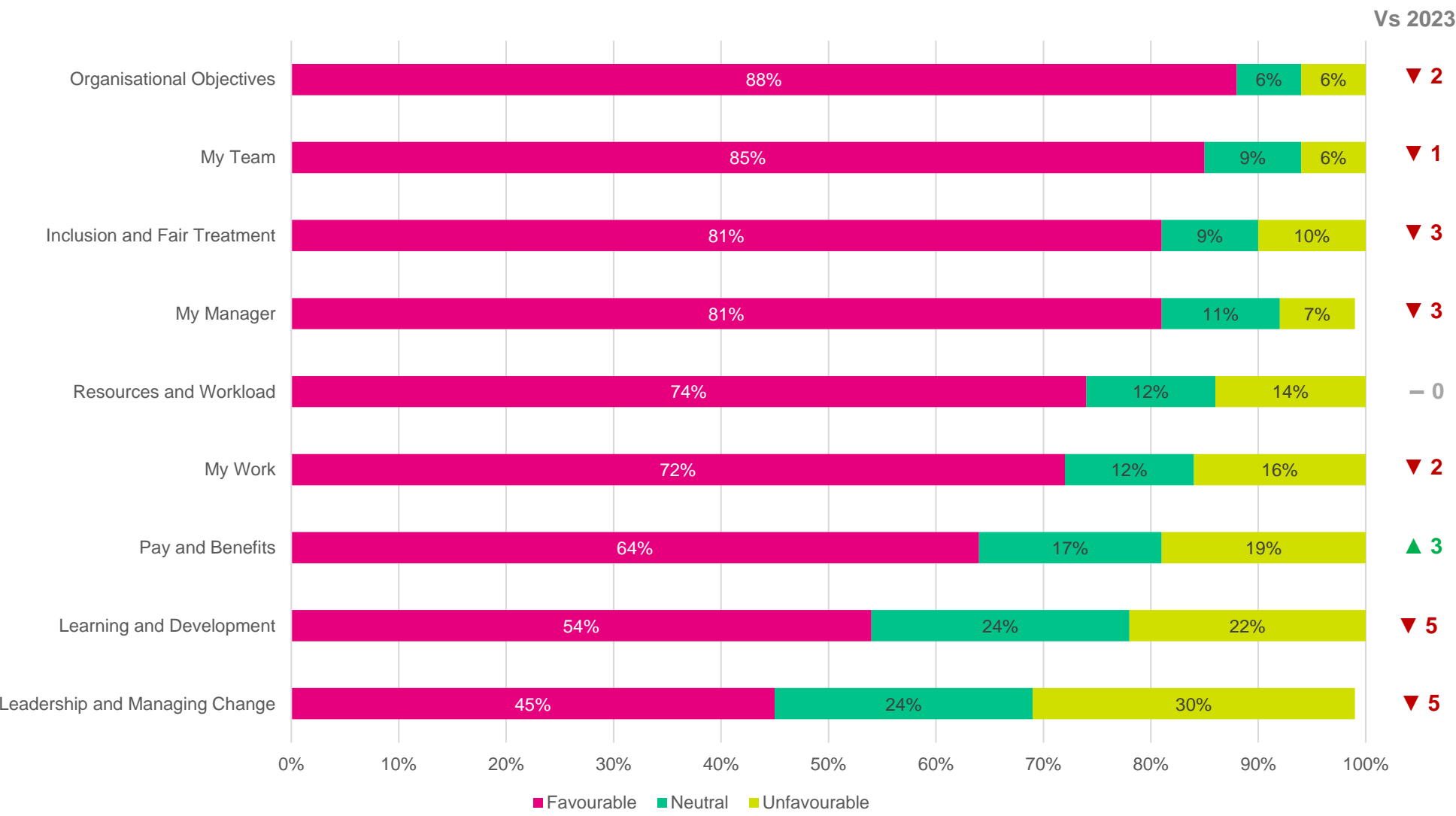
- 2,466 colleagues participated in the People Survey this year, a response rate of 61%.
- The response rate was down -13% points from 2023 and down -10% points on 2021.
- Scottish Government core score dropped by 5%
- This decrease was in line with wider Civil Service response rates where the average (61%) dropped -4%.



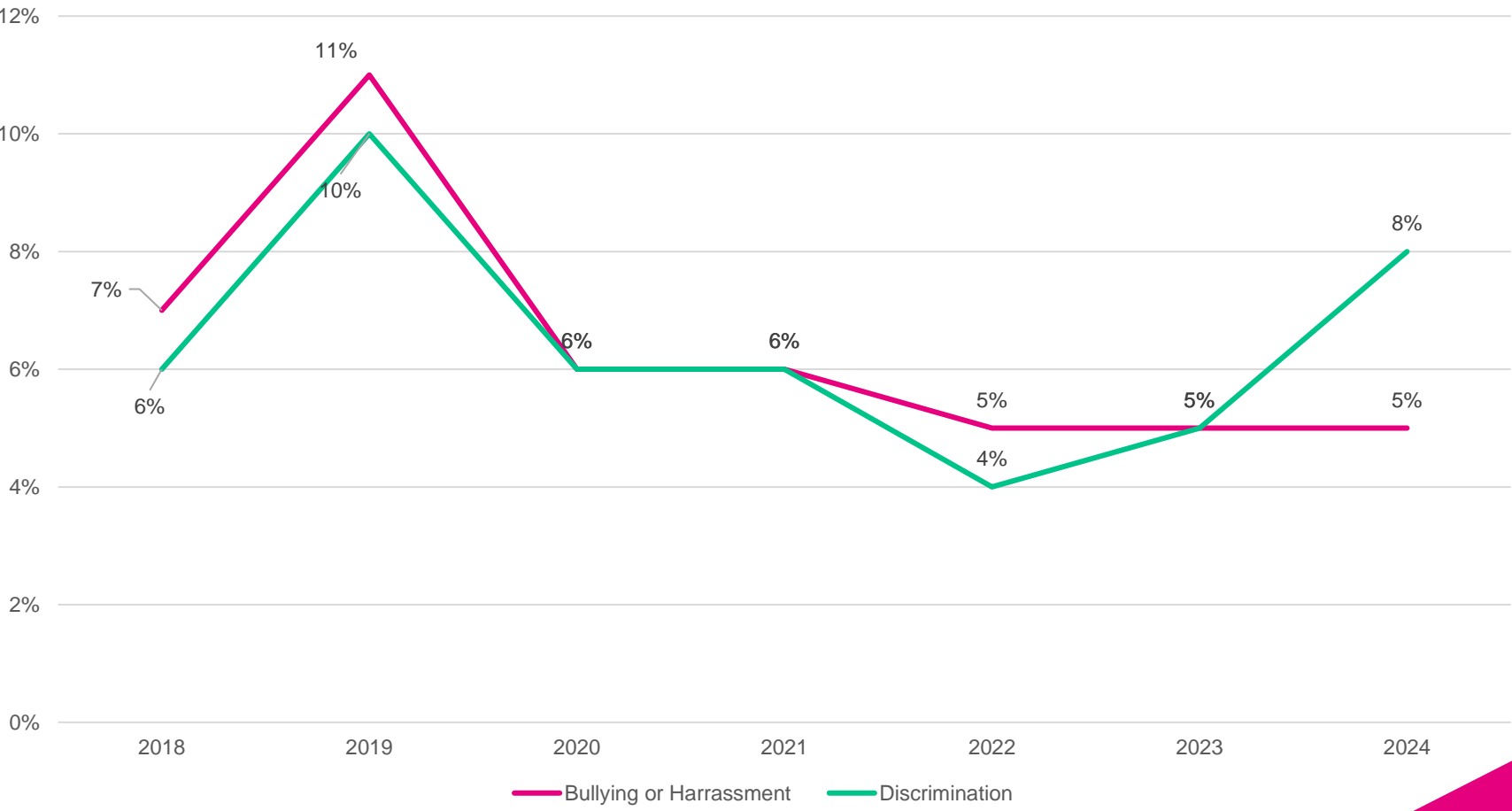
# Engagement down but in line with Civil Service



# Headline results



# Discrimination & Bullying and harassment



# Information sharing, analysis & action

- Deliver results to:
  - Divisional SLTs
  - Governance groups
  - Diversity & Inclusion groups
  - Trade Unions
- Analysis of open text comments
- Comparisons with SG and others
- Local level discussions and actions
- Corporate level:
  - People Plan
  - Business Plan



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