

## **Executive Advisory Body - Attendance**

| Meeting Date | Tuesday, 18 March 2025, 10:00 – 12:15, by Hybrid (Glasgow 5.1) / Microsoft Teams                |                                |  |
|--------------|---|--------------------------------|--|
| Members      | Non-Executive Member  | Chair - Chris Creegan (CC)     |  |
|              | Chief Executive   | David Wallace (DW)             |  |
|              | Chief Operating Officer   | Miriam Craven (MC)             |  |
|              | Programme Director, Social Security   | Leanne Carson (LC)             |  |
|              | Deputy Director, Disability Operations  | Gayle Devlin (GD)              |  |
|              | Deputy Director, Low Income Benefits and Operational Improvement                                | Karyn Dunning (KD)             |  |
|              | Chief Digital Information Officer   | Andy McClintock (AMC)          |  |
|              | Deputy Director, Finance and Corporate Services   | Stephanie Devenny (SD)         |  |
|              | Deputy Director, Organisational Strategy and Performance  | Ally MacPhail (AMP)            |  |
|              | Chief Medical Advisor   | Paul Knight (PK)               |  |
|              | Deputy Director, Strategy, Learning, Corporate Management & Finance (Social Security Programme) | Jo Gray (JG)                   |  |
|              | Non-Executive Member  | Deborah Rodger (DR)            |  |
|              | Non-Executive Member  | Naghat Ahmed (NA)              |  |
|              | Non-Executive Member  | Laura Brennan-Whitefield (LBW) |  |
| Apologies    | Non-Executive Member  | Russell Frith (RF)             |  |
|              | Non-Executive Member  | Gill Mudie (GM)                |  |
|              | Non-Executive Member  | Barry Matheson (BM)            |  |
| Presenters   | Head of Performance, Analysis and Strategy  | HF                             |  |



| Secretariat |            | GE |
|-------------|------------|----|
|             | Governance | AM |

## **Executive Advisory Body - Discussion**

| ltem | Subject   | Main points of discussion  |  |
|------|---|--|--|
| 1.   | Interest.   | <ul><li>1.1. The Chair welcomed and thanked everyone for their attendance and noted the apologies as listed above.</li><li>1.2. No potential conflicts of interest were noted, and minutes from 21 January 2025 were endorsed.</li></ul>   |  |
| 2.   | Chief Executive and Chief Operating Officer's Update. | <ul> <li>2.1. The Chief Executive and Chief Operating Officer provided updates on the following:</li> <li>The Scottish Government's recruitment for the Permanent Secretary has concluded with Joe Griffin being appointed.</li> <li>The Executive team have met with both the Cabinet Secretary and Ivan McKee MSP, Minister for Public Finance, in the last month to discuss the delivery year ahead.</li> <li>Edel Harris, author of the Independent Adult Disability Payment review, visited Social Security Scotland in early March for her final visit before the reports publication in July.</li> <li>The reinstated Operational Reference Group met in February, bringing together a diverse range of stakeholders from charities and other organisations.</li> <li>Members referenced the publishing timescales for Audit Scotland, the Independent Adult Disability Payment Review and the Scottish Commission on Social Security consideration of the Charter external reports.</li> </ul> |  |



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|------|--------------------|---|--|
| 3.   | Performance Update | <ul> <li>3.1. Members were presented with the latest performance update with the following key points highlighted:</li> <li>Updates relating to resource allocation within Client Services Delivery and recruitment requirements for delivery of Pension Age Winter Heating Payment.</li> <li>An update on progress of data sharing activities.</li> <li>Members noted the new Glasgow High Street mailroom is now operational, supporting the</li> </ul> |  |
| 4.   | Business Planning  | full end to end benefit journey.  4.1. HF presented the Business Planning update with the following key points highlighted:   |  |
| 7.   | Update             | <ul> <li>Information was presented on the 2025-26 Business Planning priorities, noting the main focus points which were agreed between Social Security Scotland and Social Security Programme.</li> </ul>   |  |
|      |                    | <ul> <li>Executive Team members thanked Non-Executive Members for their input in the shaping<br/>of the Business Plan.</li> </ul>   |  |
|      |                    | 4.2. Members discussed the timeline for publication and the activities taking place to finalise internal and external communications for the plan.  |  |
| 5.   | Finance Update     | 5.1.SD presented the Finance update and members were advised of the following:  |  |
|      |                    | Next year's budget is being developed in line with the Business Planning process.   |  |
|      |                    | An update on Operating costs and Benefit Expenditure.   |  |
|      |                    | <ul> <li>The Finance team will continue joint business and financial planning with Social Security<br/>Programme.</li> </ul>  |  |



| ltem | Subject | Main points of discussion   |
|------|---------|---|
|      |         | 5.2. Members discussed future Benefit Expenditure forecasting for upcoming benefits.  |
| 6.   |         | <ul><li>6.1. Members noted the below the line papers.</li><li>6.2. The next Executive Advisory Body meeting is scheduled for Tuesday 29 April 2025 at Agnes Husband House Dundee.</li></ul> |

## **Executive Advisory Body - Actions**

| lte | em | Action Item(s) | Owner | Status |
|-----|----|----------------|-------|--------|
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