



Social Security Scotland
Tèarainteachd Shòisealta Alba

OFFICIAL: SENSITIVE

Social Security Scotland Business Plan 2025/26

12 March 2025

Dignity, fairness, respect.

Agreed Approach to Prioritisation

- Collective agreement was reached on the content of the published Business Plan
- **Full utilisation of allocated budgets** is critical given the need for progress so appropriate use of business cases for accessing budget held for priorities is key
- In addition to [redacted], three themes of focus emerged for spending in both the Business Plan and internal priorities for the Social Security system
 - [redacted],
 - [redacted],
 - [redacted],
- [redacted], - [redacted], for the strategy in this years Business Plan will inform the development of a multi-year business case for future investment (could be [redacted])

Agreed Approach

- **Business cases** to be developed as soon as possible to ensure access to the budget held for corporate priorities for:
 - [redacted],
 - [redacted],
- Business cases for each focus will set out the scope of the work to be delivered and the types of measurable improvements that will be achieved, and once agreed by the appropriate governance, the **Project Sponsor** and Senior Responsible Owner will have authorisation to proceed with **delivery of the priority at pace**
- [redacted] business case to be broadened beyond [redacted] to include Client Services Delivery priorities:
 - [redacted],
 - [redacted],
 - [redacted],
- [redacted], business case to be broadened to including investment in data systems for [redacted] improvements also

Agreed Approach

- **[redacted]**
 - **Programme** will work with **Finance and Corporate Services** to ensure the requirements in this area are delivered in 2025/26
 - In 2025/26 specifically, estimated **[redacted]**, for additional operational staffing is required for essential staffing in Social Security Scotland to prepare for implementation of Monetary Value of Fraud and Error provisions of the Amendments Act

Business Plan Priority with financial spend	Essential £	Choice £
[redacted]	[redacted]	To be scoped
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]
Subtotal	[redacted]	Costs to be included in Business Cases

Agreed Approach

- The [redacted] estimated for essential priorities is deliverable within the [redacted] operating budget held for corporate priorities and potentially any unallocated capital budget of [redacted] that is not required for IT equipment and licences
- **Action** - Any other costs for increased spend [redacted] and [redacted] will be considered using the business case approach, alongside response from Cabinet Secretary on her ambition for [redacted].
- Existing change priorities including Business Plan 2024/25 priorities to be reviewed to identify what can be halted, delayed or reallocated.
Action- Ally and Julie to conclude this review and update Executive Team

Business Plan 2025/26 Priorities

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]