



## Executive Advisory Body

<b>Date of Meeting</b>	18 April 2023
<b>Subject</b>	Counter Fraud Report – Quarter 3 2022-23
<b>Agenda No.</b>	36
<b>Paper No.</b>	36.4(b) – Below the Line
<b>Prepared By</b>	REDACTED
<b>Purpose</b>	Monitor

### 1. Background

- 1.1. The attached report details counter fraud activities undertaken by Social Security Scotland's Fraud and Error Resolution Unit throughout Quarter 3 of the 2022-23 operational year.

### 2. Key Points

- 2.1. REDACTED
- 2.2. REDACTED
- 2.3. REDACTED

### 3. Conclusions / Recommendation

- 3.1. The Committee is asked to review and comment on progress made during Quarter 3 of 2022-23.
- 3.2. The Committee is also asked to comment on the changes made to the format of the report, and on our proposal to reduce the frequency to twice yearly (end of year report and an interim report to report on Quarters 1 and 2).

## Part 1: Counter Fraud Performance

Key points that we would like to highlight to Committee are shown below, with further detail provided within Annex A.

### Intelligence Management

REDACTED

CHART REDACTED

REDACTED

### Data Analysis (Proactive Intelligence Generation)

The Intelligence team has continued to develop data analysis capability, having implemented a formalised process for identifying and developing raw data into functioning intelligence. The reports we are currently running are specified below:

REDACTED

Significant work had been undertaken to prepare for our inclusion in the National Fraud Initiative (NFI), however a decision has been taken by the Cabinet Office governance board that we should undertake a further pilot exercise before we can be considered for full onboarding.

### Evidence Gathering and Productions Control

REDACTED

### Internal Fraud, Bribery and Corruption

REDACTED

### External Fraud Investigation

REDACTED

Further detail on the make-up of live investigations is provided in Annex A.

### Covert Operations

REDACTED.

### Fraud Awareness & Prevention

Delivery of Fraud Awareness/Refresher Sessions for Low Income Benefits, Child Disability Payment, Adult Disability Payment Managers and Practitioners sessions have continued during Quarter 3, with a total of 57 sessions delivered to operational colleagues.

Hybrid working has provided an opportunity to re-engage with operational colleagues on a face-to-face basis. Relationships continue to be built and strengthened, with bespoke fraud awareness sessions delivered for Front of House and Mailroom Staff. Identifying additional support required by colleagues within Adult Disability Payment team has led to the introduction of weekly stand up meetings.

## **Potential Fraud Prevented Cases**

REDACTED

A summary of the circumstances of each is provided in the Annex.

## **Part 2: Building Capability and Capacity**

### **Estimating the Monetary Value of Fraud and Error**

REDACTED

### **Fraud and Error Risk Analysis**

REDACTED

### **Partnership Working**

REDACTED

### **Common Interest Investigation - Test and Learn Pilot with DWP**

REDACTED



## Annex A

### Counter Fraud Performance – Further Detail

#### External Investigations

Of current investigation cases, the associated benefit/allegation types are as follows:

CHART REDACTED

#### Breakdown by benefit type:

CHART REDACTED

CHART REDACTED

REDACTED

#### Intelligence Management

REDACTED

CHART REDACTED

Intelligence outcomes for Quarter 3 are as follows;

CHART REDACTED

#### Case Scenarios – Potential Fraud Prevented

##### Funeral Support Payment: Undeclared Capital

REDACTED

##### Funeral Support Payment: Responsibility for Funeral Costs

REDACTED

##### Scottish Child Payment: Identity Hijack

REDACTED

##### Scottish Child Payment: False Representation of Child Responsibility

REDACTED

##### Scottish Child Payment: False Claim of Missing Payment

REDACTED

##### Adult Disability Payment: Misrepresented Care/Mobility Needs

REDACTED

##### Adult Disability Payment: Residency/Identity in Doubt

REDACTED