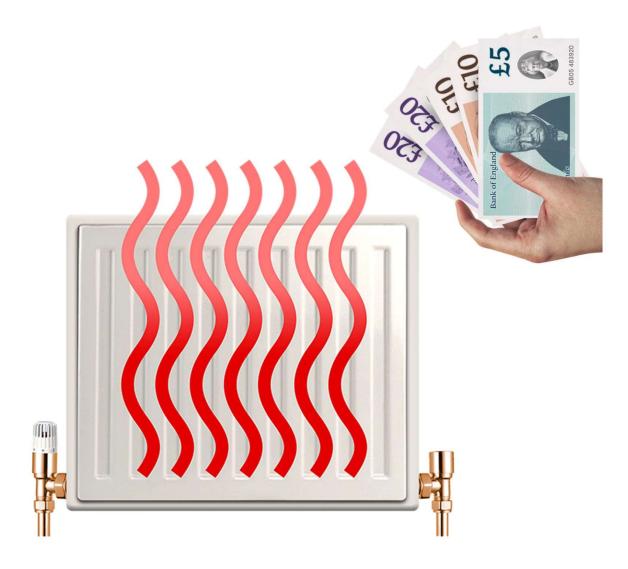




## What is Winter Heating Payment?







Winter Heating Payment is £58.75 to help people pay for heating in winter. Social Security Scotland pays it to people already on low income benefits.



Winter Heating Payment is paid once a year. If you qualify to get it, it will be paid automatically - you won't need to do anything.



Winter Heating Payment replaces Cold Weather Payment in Scotland. Cold Weather Payment is paid by Department for Work and Pensions.



To get Winter Heating Payment, you must get one of these other benefits:

- Universal Credit
- Pension Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment Support Allowance
- Support for Mortgage Interest



You will get a letter from Social Security Scotland. This letter will let you know you're eligible to get Winter Heating Payment.



Winter Heating Payments will be made once a year. Winter 2024-2025 payments will be made from December 2024.



Social Security Scotland will make the payment into the bank account we have on record for you.



You do not need to send us receipts to show how your Winter Heating Payment was spent.



You must have lived in Scotland for at least one day between 4 and 10 November 2024 to get the payment.



If you lived in Scotland during that November week but now live in another part of the UK, you may still be eligible for Winter Heating Payment.



You can ask Social Security Scotland to take another look at the decision we make on your application.



The Winter Heating Payment will not affect other benefits. It isn't considered for UK benefit or tax credit assessments.



Call Social Security Scotland for free on 0800 182 2222



Web chat with us at chat.socialsecurity.gov.scot



British Sign Language users can contact us at contactscotland-bsl.org



Visit the **Cost of Living** website for information on support available for families:

gov.scot/costoflivingsupport